

# Privacy Policy

## Introduction

At Information Technologies Solutions & Services (ITSS), accessible from [www.itssglobal.com](http://www.itssglobal.com), safeguarding your privacy is one of our top priorities. This Privacy Policy outlines the types of information collected, recorded, and how it is used when you interact with our website. By using our website, you consent to the practices described in this policy.

If you have additional questions or require more information about our Privacy Policy, please do not hesitate to contact us.

This Privacy Policy applies exclusively to our online activities and is valid for visitors to our website concerning the information they share and/or collect. It does not apply to data collected offline or via other channels.

## Consent

By accessing and using our website, you agree to this Privacy Policy and its terms.

## Information We Collect

The information we collect depends on how you interact with our website:

### 1. Directly Provided Information:

- a. Name, email address, phone number, and the contents of your message when you contact us.
- b. Any attachments or additional information you choose to provide.

### 2. Automatically Collected Information:

- a. Log files containing IP addresses, browser types, Internet Service Provider (ISP), referring/exit pages, timestamps, and click counts.
- b. Cookies and web beacons to store preferences and track website usage.

## How We Use Your Information

The information collected is used for:

- Operating and maintaining our website.
- Enhancing and personalizing your browsing experience.
- Understanding and analyzing website usage.
- Developing new products, features, and services.
- Communicating updates, customer service, and promotional material.
- Detecting and preventing fraudulent activities.

## Log Files

Like many websites, [www.itssglobal.com](http://www.itssglobal.com) uses log files for analytical purposes. These logs do not contain personally identifiable information and help us understand trends, administer the website, and gather demographic data.

## Cookies and Web Beacons

Our website uses cookies to enhance user experience by:

- Storing preferences.
- Tracking visited pages and user interactions.
- Delivering customized content.

You can manage or disable cookies in your browser settings. Visit your browser's help section for instructions.

## Third-Party Advertising and Privacy Policies

Third-party advertisers on our site may use cookies, JavaScript, or web beacons to collect data for targeted advertising. These third-party services are governed by their respective privacy policies. ITSS does not control or access these cookies.

For detailed information about managing cookies, consult your browser's settings or the third-party's privacy policy.

## GDPR Data Protection Rights

ITSS complies with GDPR to ensure transparency and give users control over their data. You have the following rights:

1. **Right to Access:** Request copies of your personal data.
2. **Right to Rectification:** Request corrections to inaccurate or incomplete data.
3. **Right to Erasure:** Request the deletion of your data under certain conditions.
4. **Right to Restrict Processing:** Request limitations on data processing under specific circumstances.
5. **Right to Object:** Object to data processing for legitimate reasons.
6. **Right to Data Portability:** Request transfer of your data to another organization or directly to you.

To exercise these rights, contact us at [mail@itssglobal.com](mailto:mail@itssglobal.com). We will respond within one month.

## Children's Information

Protecting children's privacy is important to us. We do not knowingly collect personally identifiable information from children under 13. If you believe your child has provided such information, contact us immediately, and we will promptly remove it from our records.

## Contact Us

For any questions or concerns regarding this Privacy Policy or your data, please reach out to:

### Information Technologies Solutions & Services

Email: [mail@itssglobal.com](mailto:mail@itssglobal.com)

Phone: +41 22 706 20 70

Address: 109 Chemin Du Pont Du Centenaire, CH-1228 Plan-Les-Ouates, Geneva, Switzerland.

**Effective Date:** January 1, 2025.